

Limited Warranty

VIP Security Camera Systems (VIP Security) warrants this Product (including any accessories) against defects in material or workmanships as follows:

1. **LABOUR:** For a period of one (1) year from the date of purchase, if this Product is determined to be defective, VIP Security will repair or replace any portion of the Product or substitute materials of equal quality at the time of the service, at its option, at no charge. It is under the discretion of VIP Security to repair or replace the warranted products. After the warranty period, you must pay for all the labor.
2. **PARTS:** In addition, VIP Security will supply, at no charge, new or rebuilt replacements in exchange for defective parts for a period of one (1) year. After this period from the date of purchase, labor for removal and installation is available from VIP Security Service Center at your expense. Coverage is only for the original customer listed on the original invoice. VIP Security warrants our products to be free from defects under normal use. VIP Security is not responsible for any previously recorded data on the hard drive of a DVR during service.

To obtain warranty service, you must the Product freight prepaid; in either it's original packing or packaging affording an equal degree of protection, to our authorized service facility or call our center.

This plan does not cover damages caused by accidental or intentional physical damage, spilled liquids, insect infestation, misuse, abuse, electrostatic discharge (ESD), computer viruses, repairs or software installations done by a non-authorized VIP Security technician. Also not covered are replacement costs for lost or consumable parts such as keys, manuals, etc. as well as cosmetic damage. In no event will VIP Security be liable for any direct or indirect consequential damages, loss of anticipated profits, loss of time or any other losses incurred by the buyer in connection of this purchase, installation, operation, or failure of this product. This warranty does not replace any type of insurance.

This warranty does not cover customer instruction, installation, set up adjustments or signal reception problems.

Proof of purchase in the form of a bill of sale or receipted invoice, which is evidence that the unit is within the Warranty period, must be presented to obtain warranty service.

- This warranty is invalid if the factory-applied serial number has been altered or removed from the Product.
- This warranty is invalid if the DVR system case has been opened and or altered without the consent of VIP Security.

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- This warranty is invalid if any product has been opened for any reason, except for products that require adjustments by the customer at the discretion of VIP Security.
- This warranty is invalid if Void, Do Not Open or similar stickers have been removed or tampered.
- This warranty is invalid if there is any use of this Product besides its intended use.

REPAIR OR REPLACEMENT AS PROVIDED UNDER THE WARRANTY IS THE EXCLUSIVE REMEDY OF THE COSTUMER. VIP SECURITY SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULLAR PORPUSE TO THIS PRODUCT IS LIMITED IN DURATIONTO THE DURATION POF THIS WARRANTY.

Some states do not allow the exclusion or limitation or consequential damages, or allow limitations on how long an implied warranty lasts, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may have other rights, which vary from state to state.

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